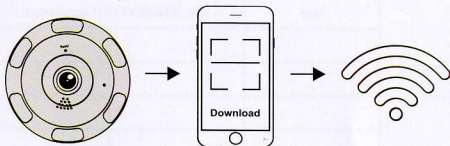


# User Manual



Connect power

APP Download

Connect Network

Please read the user manual carefully before using and then keep it well.

First of all, thank you for choosing our products, please check all the attachments.

### Step 1: Download V380S APP on the mobile phone.

IOS	Search "V380S" in the APP Store and install , or scan the QR code to install.
Android	Search "V380S" in the Android Store or mobile assistant application and install, or scan the QR code to install.



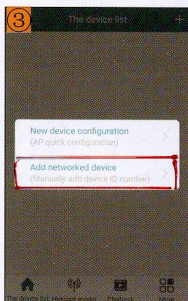
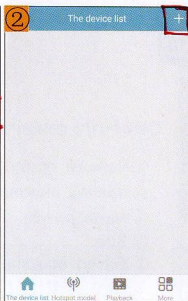
IOS

Android

### Step 2: Electrify the camera

Interface: Power interface Power interface Reset / reset button

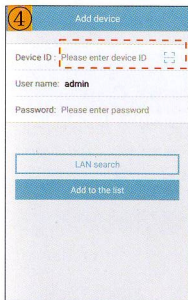
Equipment starts, voice prompt to establish AP hotspots. Then open the mobile wireless Settings. Find mv WiFi in the beginning, select and link



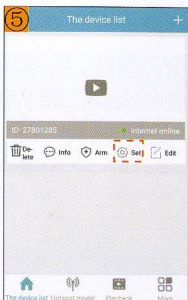
(1) Open WLAN Settings and select the wireless AP

(2) Open the phone client.

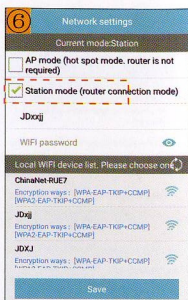
(3) Option in the top right corner of the +. And select "add networked device"



(4) Please input the device ID number (scan the QR code on the camera or pull down to refresh) for connection



(5) Click "device configuration" and then click "network settings" to enter



(6) Select "Station mode", and then select wifi signal in the WALAN list and put password then click "save"

(7) When there's voice prompt "wifi connected", please connect your WIFI on your mobile phone to get access to remote control (or in the pop-up window, click [yes])

## FAQ

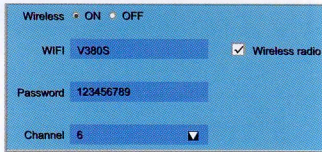
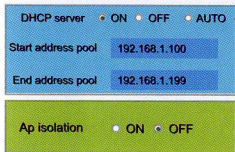
1、Part of WIFI name and password has Chinese special fonts or special symbols, so the device was configured successfully but the connection failed. Please change the WIFI name to English letters or numbers.

2、In the process of configuration, the device prompts "connecting" but not succeed

(1) Check the router is 4G routing or not, the device does not support 5G routing.

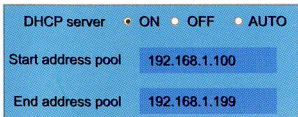
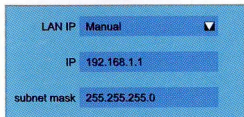
(2) First of all, long press "Reset" till the device voice prompts to restore the factory settings, and then short press "Reset" switch to AP mode, then use method 2 to configure

(3) Check whether the DHCP service in the router settings is turned on, and whether the AP isolation is turned off. Then set the wireless channel to 6 channels and then configure it. (input 192.168.1.1 in the browser can check the router IP)



3、The device can be checked on the mobile phone, but, the computer client has prompted video caching ?

(1)、Multiple routers can not be in the same LAN, if there are multiple routes, please modify the two level router's settings and make the two level routing LAN port IP is different from the main router's and also close the DHCP service, and then insert the cable into the LAN port . The following figure:



(2)、Check if the computer graphics card is installed, if not installed, please download the "driver life" and install (right click" my computer - "device manager" ) , if there is graphics card model number , means install successfully.



4、Why can not receive the alarm picture?

- (1)Alarm protection switch and alarm must be opened.  
( device configuration - alarm settings)
- (2)Push notifications must be turned on  
(more features - push notifications)
- (3)Mobile application rights must be open  
( "setting" on mobile)



(1)Alarm settings

(2)Push notification

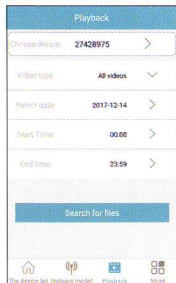
(3)Application information

(4)Application permissions

## Safety Cautions

- ▶ Away from high temperature heat source and the environment; Avoid direct sunlight.
- ▶ Pay attention to waterproof, water comes into contact with the equipment, immediately without electricity;
- ▶ Avoid too damp environment use, please refer to the applicable scope of humidity (85% RH applies in the following);
- ▶ Dragon avoid use in extreme heat or cold environment, please refer to the applicable temperature range (within a 10 degrees, + 50 degrees) is used;
- ▶ The machine should be installed horizontally or wall hanging and top loading, avoid installed in place of violent vibration, do not put on the phone the other equipment;
- ▶ The power supply voltage will be subject to the official standard (see power identity);
- ▶ Insert the don't charged to pull on the memory card.

## Video playback



Search the record files



Select the playback time for playback



Video playback interface

## Preview mode



- ① Screenshot
- ② Audio on/off
- ③ Hold to talk
- ④ Installation mode
- ⑤ Preview mode



Mode1

Mode2



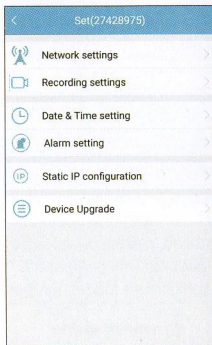
Mode3

Mode4

Mode5



After choosing device, you can configure it. The introduction to various functions is as follows



### ①Network Setting;

The AP mode and (Station mode) router connection mode are free to switch;

**AP Mode:** Set the Camera work as a independent Access Point (Hotpot)

(The wifi camera work as a WIFI Access Point, the prefix is "MV".ex, "MV31000000")

**Station Mode:** This pattern is connected to the router

### ②Recording Settings:

**Auto Record:** continuous recording;

**Alarm video:** record with alarm event;

**Video& Audio:** Record the sound

**Video resolution:** Video resolution Settings

③**Date & Time setting** : Set time equipment.

### ④Alarm setting:

**Alarm on/Alarm off:** Cloth switch machine

**Alarm Area:** Alarm region settings

**Alarm Sound:** Alarm prompt

**Voice prompt language:** language switching

**Save:** Save the settings

**Defense zone setting:** Sector management.

⑤**Static IP configuration:** Manually setting static IP

⑥**Device Upgrade:** Device Firmware upgrades online.

< Network settings

Current mode: Station

☐ AP mode (hot spot mode, router is not required)

☒ Station mode (router connection mode)

V380

V380asdfghjkl

Local WIFI device list. Please choose one

V380

Encryption ways: [WPA-EAP-TKIP+CCMP] [WPA2-EAP-TKIP+CCMP]

360精英WiFi-64

Encryption ways: [WPA-EAP-TKIP+CCMP] [WPA2-EAP-TKIP+CCMP]

123456

Encryption ways: [WPA-EAP-TKIP+CCMP]

Save

① Network Setting

< Recording settings

Disk space size: 28.90G  
Remaining disk space: 453M

Auto record ☒

Alarm video ☐

Video & Audio: ☒

Video resolution ☒ HD ☐ SD

Format device SD card

Save

② Recording Settings

< Date & Time setting

Current device time  
2017-12-15 09:50:40

Select date: 2017-12-15 09:50:38

Time zone setting (GMT +8) Beijing

Same as mobile phone time

Save

③ Date & Time setting

< Alarm setting

Alarm on/Alarm off: ☐

Alarm Area >

Alarm notification - sound: ☐

Voice prompt language: ☐ Mandarin ☒ English

Save

④ Alarm setting

< Static IP configuration

☒ Automatic configuration

☐ Manual configuration

IP:

Subnet mask:

Gateway:

Main DNS:

Sub DNS:

Save

⑤ Static IP configuration

< Device Upgrade(27428975)

System app version:  
AppRTSE0\_PTZ\_TEST\_V1.1.13 20171016

System kernel version:  
KerRTSE0\_PTZ\_V2.1.0 20160902

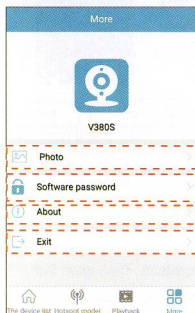
System firmware version:  
HwRTSE0\_WF3\_PTZ 20160902

No version update

⑥ Device Upgrade



## More functions



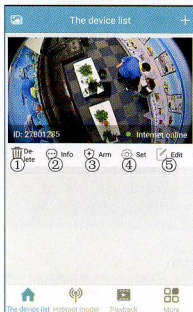
Software photo album.

Software password settings.

About the software.

From the software.

## Equipment management



Click on my device to change the Settings.

- ① Remove equipment.
- ② warning message.
- ③ Alarm switch.
- ④ Site
- ⑤ Editing equipment.

# Warranty card

The respect customer, thank you for purchasing our products. In order to better service for you, after buying the product, please read, complete and properly keep the warranty card.

Customer name		Contact number	
Customer address			
Product name		Product model	
Purchase date		Factory number	
Maintenance record	Date	Fault reason and treatment	

## The warranty

- 1: this warranty card please properly keep to do maintenance certificate.
- 2: this product warranty 1 year from the date of purchase.
- 3: the warranty equipment during the warranty period, in the case of normal use and maintenance, parts material and the machine itselfThe malfunction of the process problems, as true, the company will provide free maintenance and replacement parts.
- 4: during the warranty period, such as the following items, the company has the right to refuse service or a service charge of materials, as appropriate.
  - 1) will not be able to provide the guarantee and valid proof of purchase.
  - 2) user security and damage caused by improper use of products.
  - 3) human abnormal damage of external force.
  - 4) not our authorized repair services repair damage.
  - 5) a natural disaster or other force majeure factors causing malfunction and damage.
  - 6) other artificial intentionally damage.
- 5: the company reserves the rights of modification and interpretation of all content.